

Appendix 2- Customer Feedback

Excellent service. I would definitely use the service again.” Mrs Caddoo.

“Great service offered. Very polite gentleman.” Mrs Armstrong.

“Very helpful. The items and work have helped put my mind at rest.” Mrs Patterson.

‘Vincent was highly efficient, professional and carried out duties and repair work to the highest degree’ Mr Collins

‘Vincent carried out exemplary work. I felt safer and more content living in my home’ Ms Madden

‘Very good service which will enable me to remain safe within my home. The jobs I couldn’t do were making me feel down so thanks to Vincent for doing these’ Ms Mulhern

Excellent service for Belfast residents, very good and knowledgeable – I will pass advice onto other people. Mr Osbourne

Very pleasant gentleman – explained everything very clearly. Thank you

Mr Greer

Excellent service, informative, helpful, cordial work carried out to a high standard. Mr Maguire

Excellent service. Vincent very helpful, polite and competent in his work. Very pleasant. Mrs McGeown